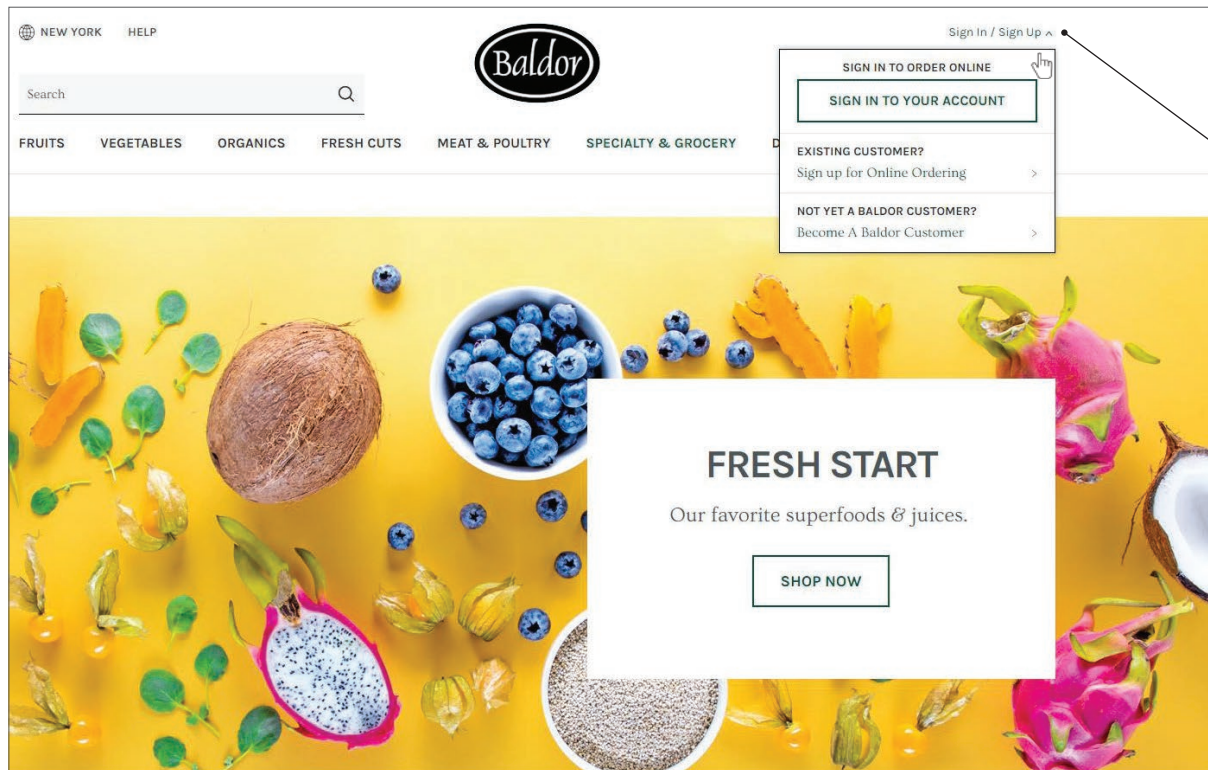


A Guide to Ordering Online



www.baldorfood.com



Sign In... Or Sign Up!


First, go to www.baldorfood.com.


From our homepage, click the link in the top right. Click "SIGN IN TO YOUR ACCOUNT" to begin. If you are a current customer but are shopping with us online for the first time, click "Sign up for Online Ordering" to set up your username and password. If you're joining us for the first time, click "NOT YET A BALDOR CUSATOMER?" to begin the process of becoming a Baldor customer.

Once you're confirmed as a customer, you can sign in here and start shopping!

Welcome to your new sign-in experience.
Sign in with your new Baldor username.

Don't have a user name yet? Sign in with your Customer Key.

 SIGN IN WITH GOOGLE

 SIGN IN WITH FACEBOOK

Email

Password

☒ Remember Me

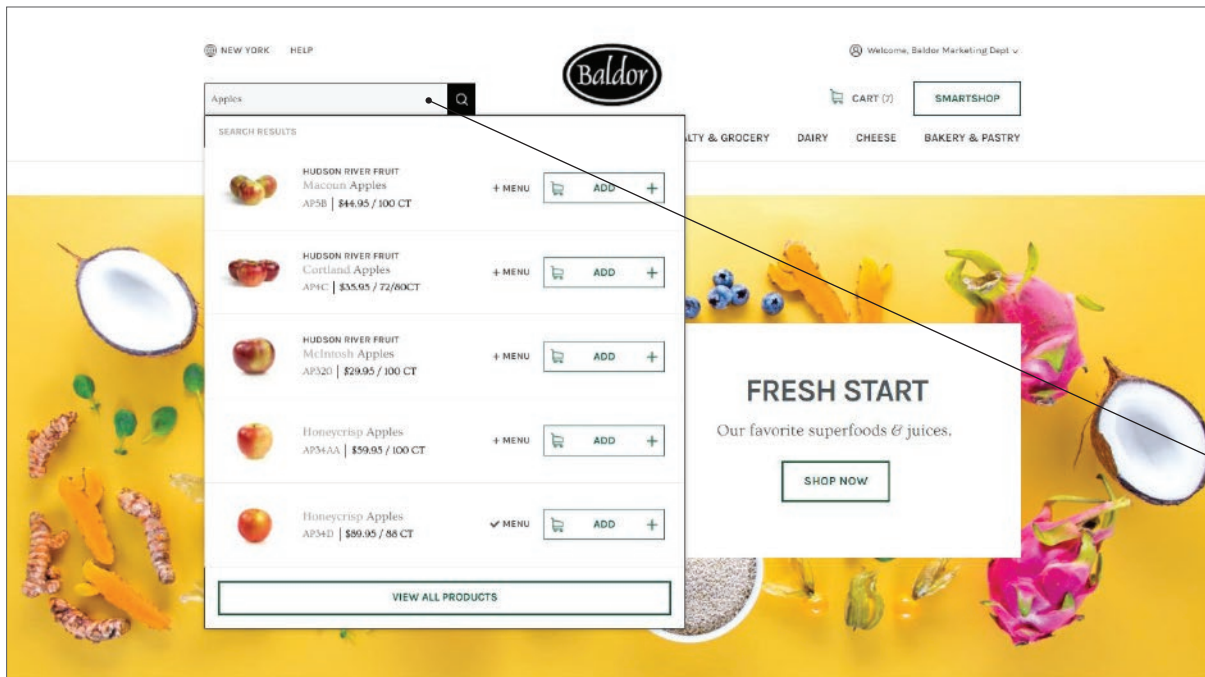
SIGN IN

Forgot your password? [Reset Password](#)

Not a Baldor Customer? [Become a Baldor Customer](#)

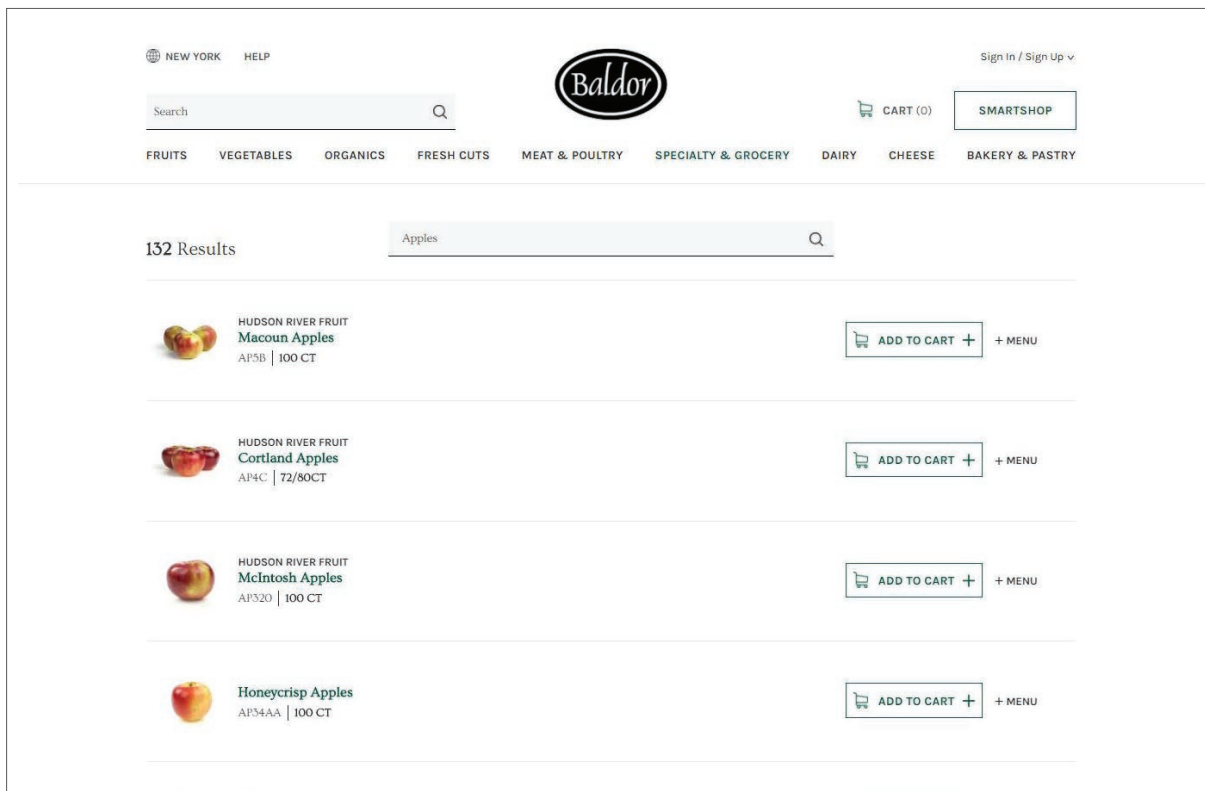
Signing In

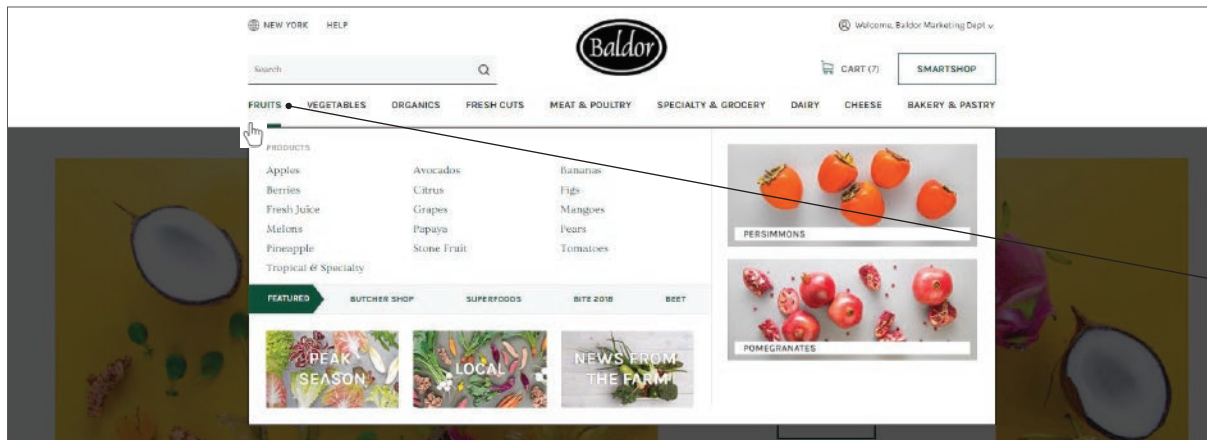
Enter your customer key, location, and password in All C!!-- Generator: Adobe Illustrator 23 SVG Export Plug-In -->



Search & You Shall Find

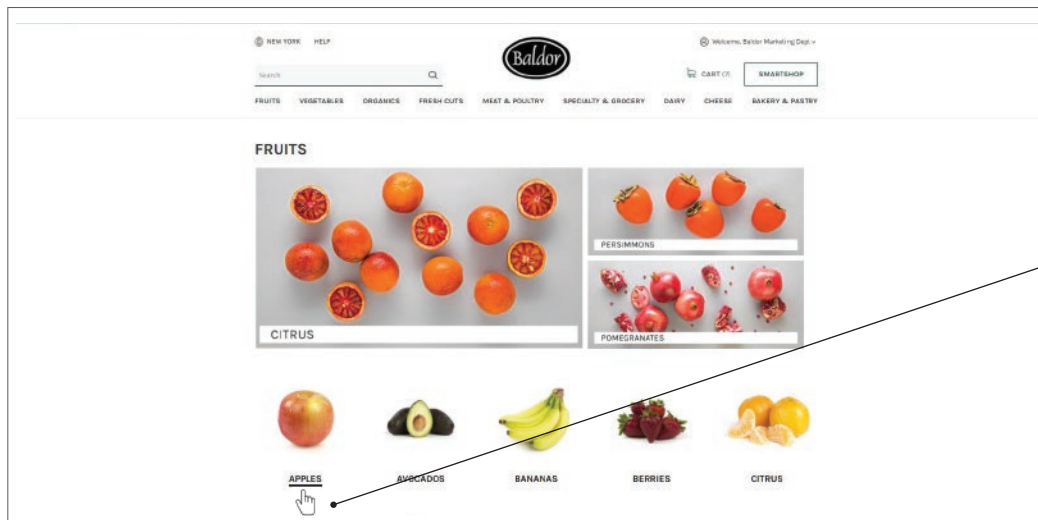
The Search bar lives at the top left corner of every page. You can add an item to your cart or menu straight from your search results. To see **all** results, click enter or hit the magnifying glass.





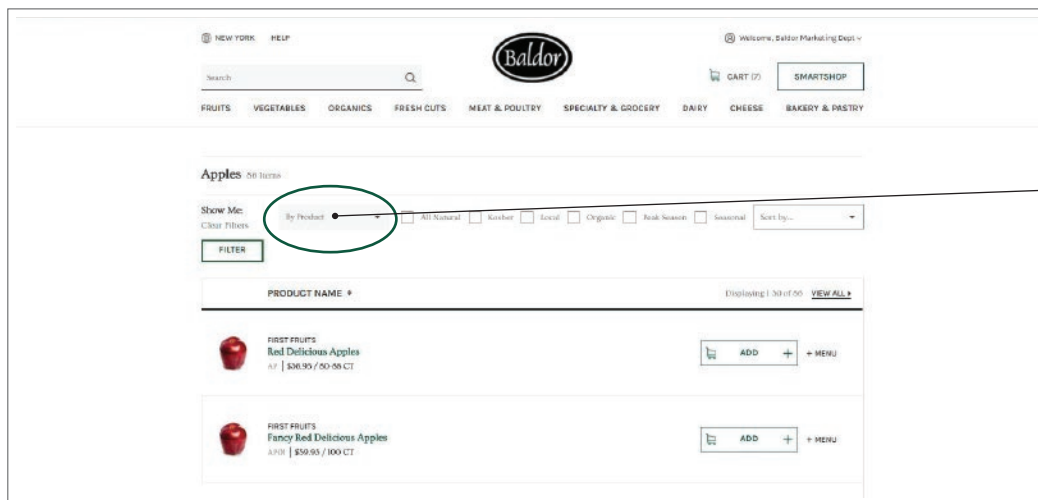
(Not Just) Browsing

Click or hover over a food department for a list of its categories. This is also a quick way to locate Peak Season, Local, News From the Farm and more.



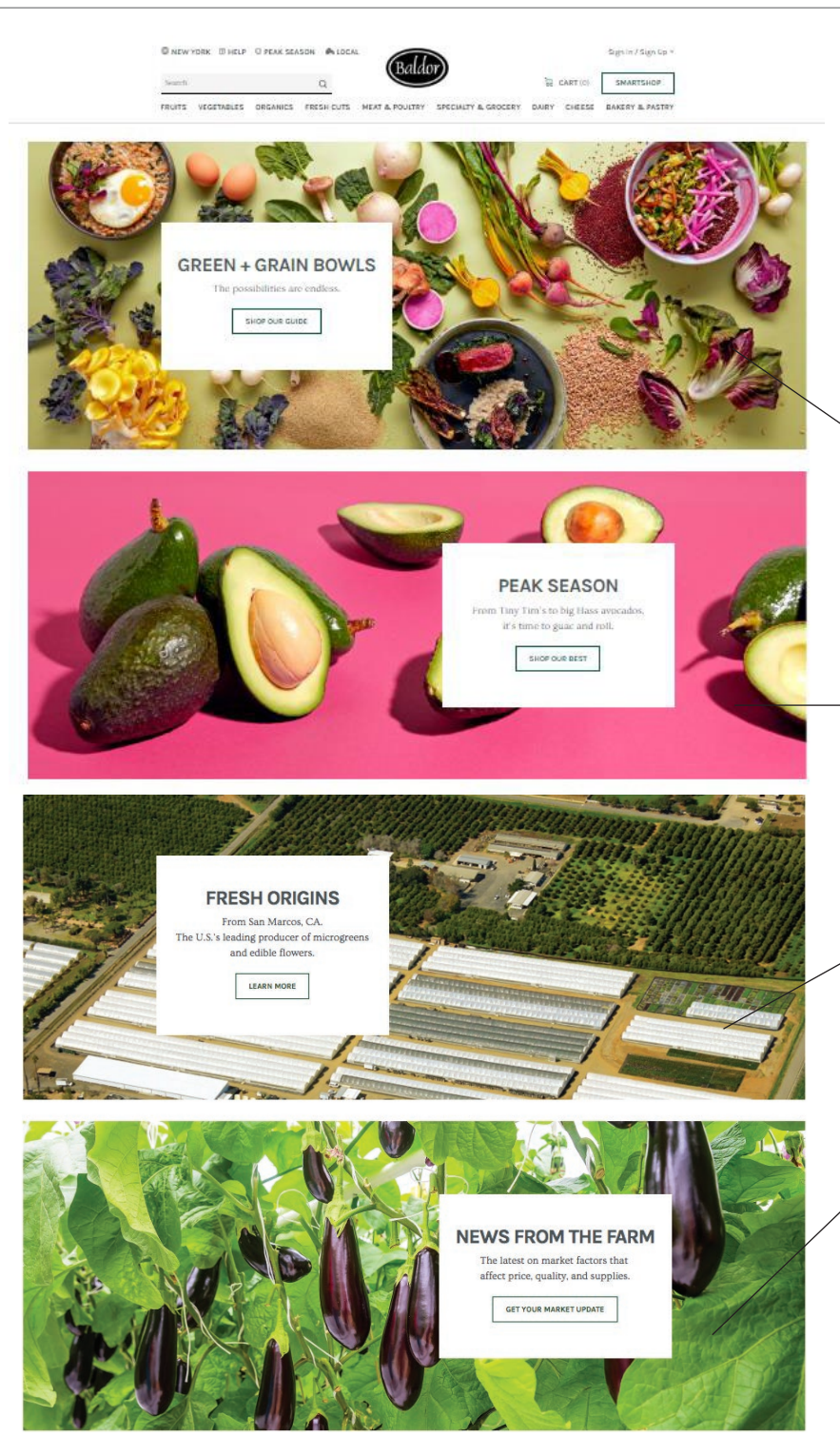
Category

Click or hover over the name of your selected category for a list of all sub categories. This is also a quick way to locate Peak Season, Local, News From the Farm, our curated items, events and our blog, BEET.



Sub-Category

Within each product category filter by and/or attributes to find exactly what you are looking for.



Home Sweet Home

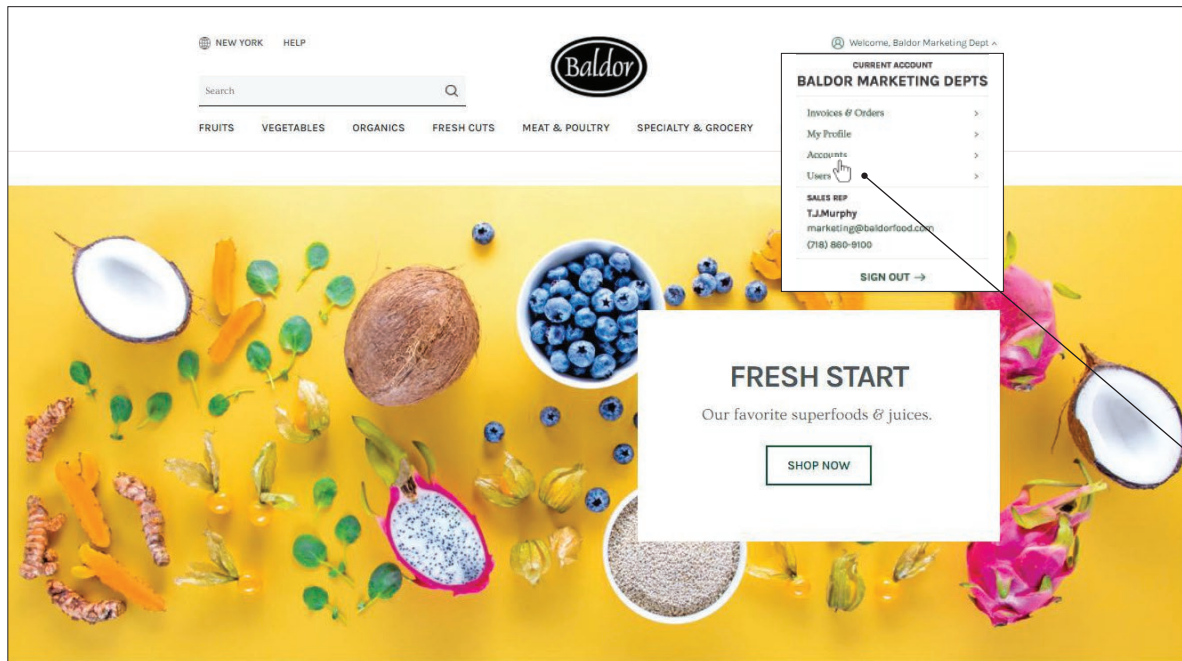
The banners on the Baldor home page are great quick links to our latest features:

TOP BANNER: Our featured list of recommended items for holidays, seasonal eating, or fun food events.

PEAK SEASON: The best of the best produce right now, selected by our experts.

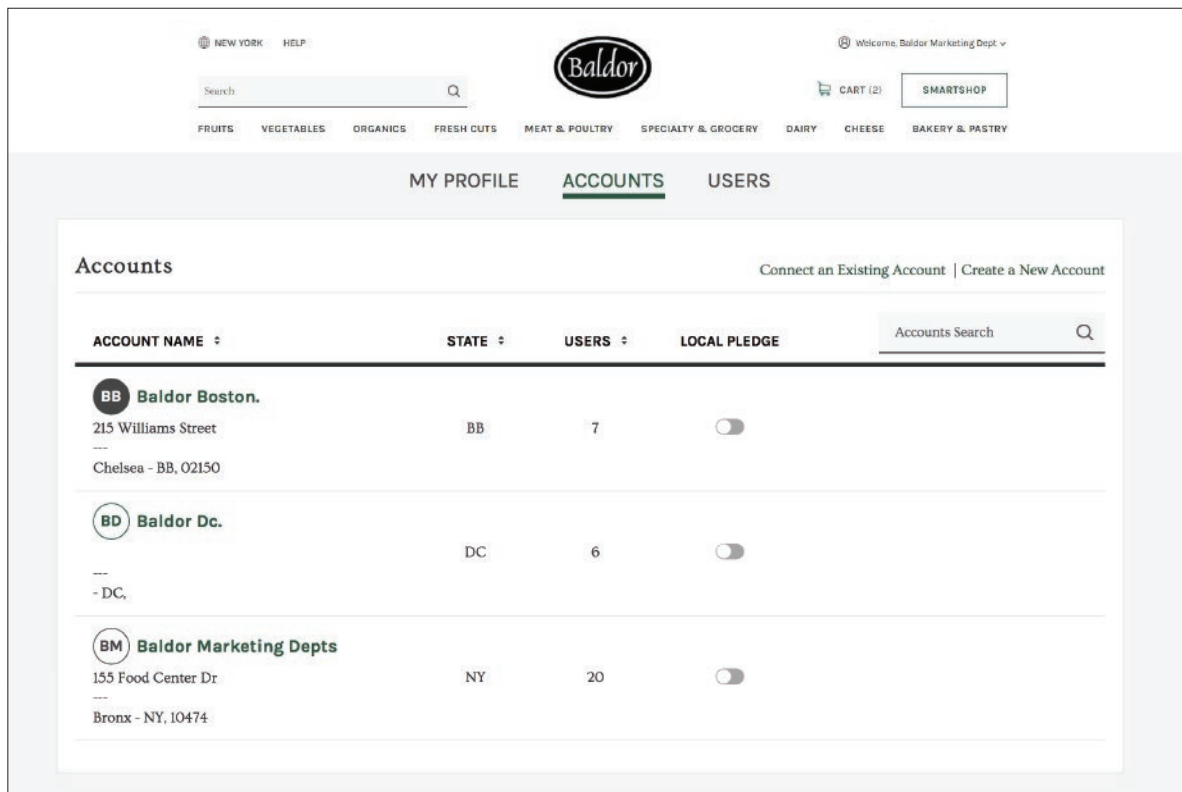
PRODUCER SPOTLIGHT: A profile of one of our favorite suppliers, with links to their best stuff.

NEWS FROM THE FARM: A weekly update about weather, growing conditions, and other topics that may impact how and what you buy.



Manage Your Account

View your account by clicking on the 'Welcome,' in the top right corner of the main page. A drop down menu which includes Account Home, Menus, Invoice & Orders, and Payment & Billing. Click account home and fill in your name, title, email, and number. Be sure to fill in your email address to receive your receipts. Opt. into all our email updates to stay up to date with our best products and market updates.



NEW YORK HELP

Search

Baldor

Welcome, Baldor Marketing Dept

CART (4) SMARTSHOP

FRUITS VEGETABLES ORGANICS FRESH CUTS MEAT & POULTRY SPECIALTY & GROCERY DAIRY CHEESE BAKERY & PASTRY

PAYMENT

ORDERS:	TOTAL:
NY15951466 [\$73.45]	\$73.45

BANK ACCOUNT

CREDIT/DEBIT CARD

Pay with your Checking Account

Your information will be treated securely. View our security policy for more information.

LOG IN TO YOUR BANK ACCOUNT SECURELY ?

ACCOUNT INFORMATION

Pay Bills Online (Cont.)

Add a payment method using your bank account. Pick your bank and fill in your information. If you don't want to use your bank account, add your credit or debit card to pay.

BANK ACCOUNT

CREDIT/DEBIT CARD

Select your bank

Search

CHASE Bank of America WELLS FARGO citi usbank Capital One PNC USAA

Add your Credit Card

Your information will be treated securely. View our security policy for more information.

Full Name (As it appears on your credit card)

John Smith

Billing Address Line 1

155 Food Center Drive

Credit Card Number

5225655252514552

Billing Address Line 2

Expiration Month

06

Expiration Year

2025

City

Bronx, NY

State

New York

Zip

10474

CVV Code

155 Food Center Drive

AMERICAN EXPRESS Discover Mastercard Visa

SUBMIT

If you don't want to use your bank account, add your credit or debit card to pay.

NEW YORKHELP

Search

Q

Baldor

FRUITSVegetablesOrganicsFresh CutsMeat & PoultrySpecialty & Grocery

Welcome, Baldor Marketing Dept. (log out)

Account Home

ACCOUNT HOME

SMARTSHOP

AUTO PAYMENTS

PAY INVOICES

MEN

WELCOME

Baldor Marketing Dept.

Account Home

Menus

Invoices & Orders

Payments & Billing

SMARTSHOP

SIGN OUT →

My Account Info & Settings

Contacts

Billing & Shipping

Edit your information below

Accounting Contact

John Smith

Boss

JSmith@baldorfood.com

(718) 304-4559

E-mail Preferences

SAVE

Please allow one business day for your information to be updated

Primary Business Contact

Primary Contact Name

Primary Contact Title

Primary Contact Email

Primary Contact Phone

E-mail Preferences

Secondary Business Contact

Secondary Contact Name

Secondary Contact Title

Secondary Contact Email

Secondary Contact Phone

E-mail Preferences

My Invoices & Orders

VIEW INVOICES & MAKE PAYMENT >

Recent Activity

VIEW INVOICES & ORDERS >

Pay Bills Online NEW

VIEW PAYMENT TERMS & CONDITIONS >

Auto Pay Is the Way!

To get to auto pay, go to your account home and click on auto payments.

BALDOR M...

HELP

PEAK SEASON

LOCAL

CART (0)

SMARTSHOP

Welcome, Baldor Marketing Dept

Search

FRUITS

VEGETABLES

ORGANICS

FRESH CUTS

MEAT & POULTRY

SPECIALTY & GROCERY

DAIRY

CHEESE

BAKERY & PASTRY

AUTO PAYMENTS

Welcome, Baldor Marketing Depts (log out)

CREDIT TERMS

Net 30

Account Home

Welcome to Baldor's Auto Payment system. You have two choices with our Auto Payment system, either automatically authorize Baldor to charge your account once per week, or once every other week. Both choices are processed on Wednesday for the previous period(s). Baldor periods run from Sunday through Saturday.

Bank Account payments take 5 days to post to your account and credit card payments take 4 days to post. Please make note of your credit terms and provide enough time for your payments to post to avoid service disruptions. Friendly reminder that the Monday of a period will be posted up to 16 days later and every other week payment selections can be as far away as 23 days. Auto Payment does not work for all Credit Term assignments. Please speak with your Sales Executive if you have any questions or concerns regarding this program.

Thank you for your continued business!

Choose Frequency

Pay Once Per:

1

2

 Weeks

Choose Payment Method

**** 3037

Exp 2 / 2021

ADD PAYMENT METHOD

Auto Payment Setup

To get to auto pay, go to your account home and click on auto payments.

Frequently Asked Questions

1. Who can order from Baldor online?

Any customer with an active Baldor account order with us online. Baldor Specialty Foods is a wholesale purveyor and is not open to the general public.

2. How do I set up an account?

Easy! www.baldorfood.com/become-a-customer makes it easy to complete your customer application.

3. I live in Michigan. Can I place an order online?

Baldor has warehouses in NYC, Boston and DC and our delivery range reaches from Portland, Maine to Fairfax, Virginia. If you're unsure of whether you are in our delivery range, please reference the map in our About page or provide your zip code in the become a customer page.

4. I am a Baldor customer. Am I automatically set up for online ordering?

No. But, you're only one easy step away! If you are an existing Baldor customer and you would like to start ordering online please use this link to get you started- <https://www.baldorfood.com/sign-up>

5. I'd like to give my bookkeeper and my sous chef access to my restaurant's online account. Is it possible to associate multiple usernames with a single account?

At this point, we can only accommodate one username per account. In order to give another employee or coworker access, you must share a username and password.

6. I need to change my account information. May I do so online?

Yes! Easily update account information in the account home portion of the website once you have logged into your account.

7. I want to communicate some additional information about my order. Is there a place for notes?

Yes. You can add any additional comments in the notes field prior to checking out.

8. I already placed an order, but I forgot a few items! Can I add these items on to my existing order?

After you have placed an order, you cannot go back and add more items. Not to fear, though! You can start a new order for the same delivery day for any items that did not make it on your first order. If you need to remove items please forward your sales order conformation to your sales team with the requested edits. You may find your sales team email on the account home portion of the website once you have logged in.

FAQ's (Cont.)

9. Who is going to tell me when an item is short? Will I get a confirmation of my order?

You will receive a confirmation that your order has been placed successfully right after you check out. You will also receive a confirmation that your order has shipped before delivery. This confirmation will include any adjustments or substitutions made. If you are not receiving confirmation emails, let us know! It is possible that there is an outdated email address associated with your account, you may view the emails associated with your account on the account home portion of the website once you have logged in. If emails are correct please contact Help@baldorfood.com for further assistance.

10. I can't login in to my account. What's wrong?

First, make sure that you are entering your password in all caps. If you are using all caps and it is not working, please contact Help@baldorfood.com for further assistance.

11. How long can I save my online cart?

You can save a cart for a maximum of 5 days in advance.

12. Does Baldor have an app?

Our app is launching in the spring of 2019!

13. Can I pay bills online?

Yes, Baldor takes online payment via banking information or via credit card payment.

14. Can I set auto pay?

Yes! Auto pay is a feature which you may set up by visiting the account home portion of the website once you have logged in. You may choose to set up auto payment to occur either weekly or bi weekly.

15. Does Baldor take credit card?

Yes, all major credit cards are accepted including American Express. Baldor reserves the right to refuse online payments from any customer.

16. Can I upload my order guide to my account?

Your sales team can quickly replicate your order guide as your menu to assist with creating a seamless ordering experience.

17. Can I shop using my history?

Yes! SmartShop is a personalized experience we created for a quick and easy shopping transaction. SmartShop uses your last 15 days history to create a personal menu for you to shop from.