

To Whom It May Concern:

8/10/2020

This is to inform our customers that during a production batch of cocojune pure coconut 16 oz (lot code 9/26/2020) we encountered an issue from a texture standpoint. Due to a technical error we accidentally sent out a batch which contained several cases of above-mentioned product that does not hold up to our quality standard in terms of texture and flavor. The issue can be identified by cups not containing a "hh:mm" time stamp.

We kindly ask all customers having received this product to withdraw it from their customers and inventory.

During production our filling operator made an error. When the yogurt is done fermenting and has been cooled to filling temperature it travels through pipes to the filling machine which will have sterile water in it just prior to filling for sanitary reasons. That means that we see some yogurt getting mixed with water the first few minutes of filling. This mixture is going through our filling machine but will not have time stamps to safely ensure that we discard the correct cups.

Unfortunately, due to an error this first part of the batch with lot code 9/26/2020 without time stamp was shipped out.

There is not food safety concern or hazards for this batch. It simply does not live up to cocojune standards of texture and quality.

Best regards,



Frederik Hoegh-Christensen
SVP Head of Sales